Quick Overview Logging in to DataNet2

- 1. Before you start, you must already have the following information :
 - a) Login Credentials (ID and Password)
 - b) **Login URL**

If you have not received the above information from your local contact, please send a **User Account Request** to <u>support@idsdatanet.com</u>

- 2. To login to the IDS system, enter the **URL** provided to you by the **IDS Support** team onto your internet browser.
- 3. Once the *Login* page has loaded, key in the given *ID* and *Password*.

	▶ DataNet ²	
Username:		
Password:		
	Ecol vour password? Need Help? Call us	
	Contact Us	
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- 4. Figure 1.1 Login page
- 5. If you are a first time user, *Captcha Verification* feature is automatically shown right below the *Password* field. Enter the characters onto the text field next to it.
- 6. Hit the *Login* button.
- 7. If the submitted *Captcha* characters are incorrect, you will be prompted to repeat the *Login* process (refer Figure 1.2).

	▶ DataNet ²		
Login failed. The string you entered for the image verification did not match what was displayed.			
Username: Password:	Login »		
-	Contact Us		
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Figure 1.2 Incorrect Captcha verification

	▶ DataNet ²
🕚 Login fail	ed. User 'idsadm' not found
Username: Password:	Sin 893
	Forgot your password? <u>Need Help?</u> <u>Call us</u> <u>Contact Us</u>
e	2008 Independent Data Services (Global) Pte. Ltd.

Figure 1.2 Wrong Username

	▶DataNet ²
🕚 Login fail	ed. Bad credentials
Username: Password:	Login »
	Forgot your password? Need Help? Call us Contact Us
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Figure 1.3 Wrong Passwords

8. Once you have logged in, IDS cookies will be stored in your **Temporary Internet Folder** so that you do not have to enter the **Captcha Verification** again the next time you attempt to login.

Tip!

You will be prompted for **Captcha Verification** each time you attempt to login to DataNet2, **<u>if</u>** you have done the following:-

- a) Cleared your browser's cache.
- b) Set your browser not to accept cookies.